

MANAGEMENT TEAM

TOWN MANAGER - David Pugh
TOWN CLERK - Wilene Cunningham
FINANCE DIRECTOR - Joel Lineberger
PLANNING/ZONING - Josh Watkins
POLICE CHIEF - Brad Adams
FIRE CHIEF - Lance Foulk
PUBLIC WORKS DIRECTOR - Rodney Baker
PARKS AND RECREATION DIRECTOR -
Eric Smallwood

RECREATION DEPARTMENT

Administrative Hours:

Monday-Friday 8 a.m. to 5 p.m.

Address: 8 Julian Avenue

Gym/Fitness Center hours:

- Monday, Tuesday, Thursday - 8 a.m. to 8 p.m.
- Wednesday and Friday - 8 a.m. to 5 p.m.
- Saturday - 10 a.m. to 3 p.m.

Hours are subject to change during winter season.

- A full-size gym, weight room, cardio room, game room, Community Center, and swimming pool (during summer months) are available for use by Town citizens.
- Sports team events for basketball, soccer, baseball and cheerleading are available during the year.
- Special seasonal events and youth activities are also provided. Other seasonal events are held periodically at parks and the community center.
- Instructional classes available for all ages for a small fee in a variety of recreational activities.
- A computer lab is available for training in basic computer and internet skills.
- Easter Egg Hunt
- Turkey Shoot
- Annual Christmas parade
- Breakfast with Santa
- Goat Island open from 6 a.m. until 9 p.m. daily

Call 704-824-4231 for more information on these services or visit www.cramerton.org.

POPULATION: 5,609

TAX RATE: 0.475 per \$100 valuation - Town
0.84 per \$100 valuation - County

Stormwater : \$3.00 per residential unit
\$1.50 per multi-family unit

TOWN OF CRAMERTON

Mr. Will Cauthen, Mayor

512 Standpipe Hill
Cramerton, NC 28032
Cell: (704) 860-4885
E-mail: wcauthen@cramerton.org

Mr. Demetrios Koutsoupas, Mayor Pro Tempore

1717 Chesterfield Drive
Belmont, NC 28012
Cell (704) 747-1177
E-mail: dkoutsoupas@cramerton.org

Ms. Dixie Abernathy, Commissioner

401 Armstrong Drive
Belmont, NC 28012
Cell: (704) 718-9075
E-mail: dabernathy@cramerton.org

Mr. Richard Atkinson, Commissioner

501 Stuart Ridge
Cramerton, NC 28032
Home: (704) 824-9383
E-mail: ratkinson@cramerton.org

Mr. Houston Helms, Commissioner

136 Berry Mountain Road
Cramerton, NC 28032
Home: (704) 824-6500
E-mail: hhelms@cramerton.org

Ms. Susan Neeley, Commissioner

5430 Old Course Drive
Cramerton, NC 28032
Home: (704) 824-8031
E-mail: sneeley@cramerton.org

The Board of Commissioners regularly scheduled meeting is the first Thursday evening of each month at 6:00 p.m. in the Cramerton Town Hall at 155 North Main Street. A workshop meeting is held the third Thursday of each month at 6:00 p.m. We encourage everyone to attend.

COVID 19

Meetings are subject to change due to COVID 19 restrictions. For meeting information please visit the Town's website at www.cramerton.org.

GARBAGE COLLECTION

The Town provides once a week curbside household garbage collection. This service is contracted by the Town through Waste Management. The Town provides each resident with a 96 gallon rollout garbage cart and a rollout recycling cart. Rollout recycling will be picked up every other week. A calendar with recycling information can be found at www.cramerton.org.

Garbage collection for the Lineberger Place, Tomshir Estates, Village at Cramerton Mills, and Newport Landing neighborhoods are provided on Wednesdays. Lakewood, Village at South Fork, Courtyards at Cramerton, Timberlake neighborhoods are picked up on Thursdays. All other areas will be collected on Friday. The collection date may be subject to change to one day later when there is a holiday.

WASTE MANAGEMENT WILL NOT PICK UP ANY ITEMS LEFT OUTSIDE YOUR GARBAGE OR RECYCLING CARTS.

BULK ITEM, APPLIANCES, AND YARD WASTE

The Public Works department crew collects discarded household items and yard waste on Mondays, Tuesdays, and Wednesdays. You should place these items at curbside for pickup by **7:00 a.m. on Monday**. Please do not place these items in the street, on vacant lots, or on right of ways. Household discards and yard waste need to be left at curbside in separate piles.

List of items the Town will pick up:

- **Tree limbs must be five (5') feet long or less, and less than six (6") inches in diameter, placed parallel to the road in a 5'x5'x5' pile with no more than two (2) piles per week per household.**
- **The Public Works Department crew collects discarded household items and yard waste weekly. Brush and bulk items will be picked up during the normal curbside pickup route beginning at 7:00 a.m. on Mondays. Any wooden construction debris from do-it-yourself projects for bulk item pickup cannot be greater than eight (8) foot in length. Please contact Town Hall if you have any questions regarding bulk item or yard waste pickups that may have been missed.**
- **Bag all grass clippings, pampas grass, and small limbs. Do not place on the sidewalk or in the street as this blocks the storm drains.**
- **Household appliances (except air conditioners).**

Public Works Department crews will not pick up any materials or yard waste that is a result from work performed by contractors. The Town crew will not transport dirt, rocks, bricks, shingles or concrete. They will not pick up motor oils, anti-freeze, paint, or hazardous wastes. They will not pick up air conditioners, tires, lawnmowers or propane canisters. Call Gaston County Solid Waste at 704-922-0267 for more information for disposal of this type of waste.

LEAF COLLECTION

The Town crew operates a leaf vacuum machine during the months of October through February. Leaves must be raked parallel to the curb, but not into the street or over storm drains. From March to September, leaves must be bagged, or put in a 32 gallon can, or placed on a 4'x4' tarp and placed at the curb for collection. Crews generally operate on Thursdays and Fridays for leaf pickup depending on the weather. Blocking of storm drains is a violation of the Town's ordinance.

HIGH GRASS/NOXIOUS GROWTH

Report grass higher than 12 inches or any noxious growth to Code Enforcement at Town Hall at 704-824-4337.

ACCESS TO TOWN TRUCK

The Town has trucks available on a first come first serve basis. If you have a home project and need debris hauled away, come by Town Hall and complete a form to release the truck. You cannot place appliances on the truck or mix trash and brush. There is no charge for the first use, but there is a charge each additional time. Please note trucks cannot be used for any contracted work.

RECYCLE INFORMATION

All materials to be recycled must be placed in the provided recycling container. Please make an effort to clean out all materials before placing them in the container. Materials that can be recycled are: newspapers with inserts, magazines, glass food and beverage containers, clear, brown, and green; aluminum and bi-metal cans and plastic beverage containers (HDPE #2 and PETE #1). For a copy of the current recycling calendar, please visit the Town's website at www.cramerton.org.



**THANKS FOR DOING
YOUR PART TO
HELP WITH THE ENVIRONMENT!**

IMPORTANT TELEPHONE NUMBERS

ALL EMERGENCIES: 911

Police (Communications) 704-866-3300
Town Hall (9:00 a.m. to 5:00 p.m.)
704-824-4337
Police Administration (9:00 a.m. to 5:00 p.m.)
704-824-7964
Fire Department (Non-Emergency)
704-879-4231
Water and Sewer Services (8:00 a.m. to 5:00 p.m.)
704-866-6714
Water Emergencies (After Hours) 704-866-6843
Recreation Department: 704-824-4231
Garbage Collection (Provided by Waste Management)
704-853-7853
Public Works Department 704-825-3316

OTHER SERVICES

Animal Control (Provided by Gaston County)
704-922-8677
Cramerton Post Office 1-800-275-8777
Time-Warner Cable 704-864-8327
AT&T 1-888-757-6500
Duke Energy 1-800-777-9898
Dominion Energy 1-877-776-2427
Utility Location Company 1-800-632-4949
New Hope Recycling/Transfer Ctr. 704-825-1252

ANIMAL CONTROL

All animals are required to be vaccinated and licensed. Stray animals and leash law violations can be reported to Gaston County Animal Control at 704-922-8677.

TOWN NEWSLETTER

If you would like to receive the Town's monthly newsletter by mail, please contact us at 704-824-4337. The newsletter can be found on our website at www.cramerton.org. The Town also can notify you of upcoming events to your phone and e-mail via Connect CTY. Please call us or visit our website in order to become a recipient of this information.

Pride In Our
Past
Faith In Our
Future

PUBLIC SAFETY

Police services are provided by the Cramerton Police Department.

Emergency 911

Police are dispatched to calls by the Gaston County Communications Center at **704-866-3300**. Twenty-four hour police service is provided. **911 is reserved for emergency use only.**

The Police Department administrative office is open from 9:00 a.m. to 5:00 p.m. Monday through Friday. Copies of investigative reports are available at the Police Department for a minimal fee. Crash reports are available through NCDMV Crash Reports Unit. Phone: 919-861-3098 or visit the Traffic Records website at www.ncdot.gov/dmv/records/.

Fire protection service is provided by the Cramerton Fire Department. Dispatching is provided through the Gaston County Communications Center at **704-866-3300 or Emergency 911.**

The Town has a **Class 3 ISO Rating** as determined by the NC Dept. of Insurance. This classification is important in determining your homeowner's insurance costs. Make certain your insurance carrier is aware of the classification. **It can save you money.**

Emergency medical care is provided by Gaston Emergency Medical Services and South Point Lifesaving. If you have a medical **emergency dial 911.**

To reduce false alarms, the Town has passed a burglar alarm ordinance requiring that all business and residential alarms be registered with the Police Department. The alarm registration form as well as a full copy of the alarm ordinance is available at Town Hall or by visiting www.cramertonpd.org.

Some areas in the Town of Cramerton have Belmont or Gastonia mailing addresses. It is important to state when calling for police, fire, or rescue that you live in Cramerton.

Visit
www.cramertonpd.org
www.cramertoncfd.org
for more information.

UTILITIES

The Town of Cramerton and the City of Gastonia are now partners with the merger of water and wastewater services which created a new regional utility called Two Rivers Utilities (TRU). Two Rivers Utilities will offer the same rates to both communities. For Cramerton residents, this meant instant rate relief with an average reduction of more than 20% depending on usage. For billing questions or to start/stop/or transfer utility service please call 704-866-6714. For any water or wastewater emergencies please call 704-866-6843.

Call **704-866-6714** for utility questions. After hour emergencies please call **704-866-6843**. Visit Two Rivers Utilities website at www.tworivers.com

ROLLOUT RECYCLING

Recycling is every other week on your normal collection day. Please contact Waste Management at 704-853-7847 if you have any service issues. If you need a replacement cart please contact Town Hall at 704-824-4337.

Visit Waste Management's website at www.wm.com for further information.

MINIMUM HOUSING AND JUNK CARS

The Town's Code of Ordinances minimum housing section requires that homes be kept in a habitable state and must meet certain requirements in order to be occupied. Failure to comply could result in fines or demolition of the dwelling.

Junked, abandoned, or inoperable vehicles could be in violation if the vehicle is not in running condition, cannot pass inspection and does not have a valid tag. If you get a notice concerning a junk car, please remove the vehicle from the property and contact Town Hall. Please do not place these vehicles on the roadway. Junk vehicles are subject to daily fines until removed. The Town may have the vehicle removed at the owner's expense and a lien placed on the property.

TOWN OF CRAMERTON
155 North Main Street
Cramerton, NC 28032
704-824-4337
fax 704-824-8943
www.cramerton.org

CRAMERTON



MISSION STATEMENT

With "Pride in our Past and Faith in our Future", the Town of Cramerton's mission is to earn the respect of all our citizens through our commitment to providing the best possible essential services in the most cost effective and environmentally responsible way, by our conscientious government team devoted to a "citizen first" policy.