

MANAGEMENT TEAM

TOWN MANAGER - David Pugh
TOWN CLERK - Wilene Cunningham
FINANCE DIRECTOR - Joel Lineberger
PLANNING/ZONING - Dave Pettine
POLICE CHIEF - Greg Ratchford
FIRE CHIEF - Lance Foulk
PUBLIC WORKS DIRECTOR - Rodney Baker
PARKS AND RECREATION DIRECTOR -
Eric Smallwood

RECREATION DEPARTMENT

Administrative Hours:

Monday-Friday 8 a.m. to 5 p.m.

Gym/Fitness Center hours:

- Monday, Tuesday, Thursday - 8 a.m. to 8 p.m.
- Wednesday and Friday - 8 a.m. to 5 p.m.
- Saturday - 10 a.m. to 3 p.m.

Hours are subject to change during winter season.

- A full-size gym, weight room, cardio room, game room, Community Center, and swimming pool (during summer months) are available for use by Town citizens.
- Sports team events for basketball, soccer, baseball and cheerleading are available during the year.
- Special seasonal events and youth activities are also provided. Other seasonal events are held periodically at parks and the community center.
- Instructional classes available for all ages for a small fee in a variety of recreational activities.
- A computer lab is available for training in basic computer and internet skills.
- Easter Egg Hunt
- Turkey Shoot
- Annual Christmas parade
- Breakfast with Santa
- Goat Island open from 6 a.m. until 9 p.m. daily

Call 704-824-4231 for more information on these services or visit www.cramerton.org.

POPULATION: 5,077

TAX RATE: 0.475 per \$100 valuation - Town
0.84 per \$100 valuation - County

Stormwater : \$3.00 per residential unit
\$1.50 per multi-family unit

TOWN OF CRAMERTON

Mr. Will Cauthen, Mayor

610 Ellis Court
Cramerton, NC 28032
Cell: (704) 860-4885
E-mail: wcauthen@cramerton.org

Mr. Demetrios Koutsoupas, Mayor Pro Tempore

1717 Chesterfield Drive
Belmont, NC 28012
Cell (704) 747-1177
E-mail: dkoutsoupas@cramerton.org

Ms. Dixie Abernathy, Commissioner

401 Armstrong Drive
Belmont, NC 28012
Cell: (704) 718-9075
E-mail: dabernathy@cramerton.org

Mr. Houston Helms, Commissioner

136 Berry Mountain Road
Cramerton, NC 28032
Home: (704) 824-6500
E-mail: hhelms@cramerton.org

Ms. Susan Neeley, Commissioner

5430 Old Course Drive
Cramerton, NC 28032
Home: (704) 824-8031
E-mail: sneeley@cramerton.org

Mr. Donald Rice Commissioner

802 Scotty Court
Cramerton, NC 28032
Cell: (704) 967-7796
E-mail: drice@cramerton.org

The Board of Commissioners regularly scheduled meeting is the first Thursday evening of each month at 7:00 p.m. in the Cramerton Town Hall at 155 North Main Street. A workshop meeting is held the third Thursday of each month at 7:00 p.m. We encourage everyone to attend.

GARBAGE COLLECTION

The Town provides once a week curbside household garbage collection. This service is contracted by the Town through Waste Management. The Town provides each resident with a 96 gallon rollout cart and a rollout recycling cart. Containers need to be placed at the curb by 7:00 a.m. on the morning of collection. Town Ordinance requires that the container be removed from the curb by 7:00 p.m. on pickup day. Rollout recycling will be picked up every other week.

Garbage collection for the Lineberger Place, Tomshir Estates, and Newport Landing neighborhoods are provided on Wednesdays. The Lakewood and Cramerton Village neighborhoods are picked up on Thursdays. All other areas will be collected on Friday. The collection date may be subject to change to one day later when there is a holiday.

WASTE MANAGEMENT WILL NOT PICK UP ANY ITEMS LEFT OUTSIDE YOUR GARBAGE CAN.

LEAF COLLECTION

The Town crew operates a leaf vacuum machine during the months of November through December. It is recommended that leaves be raked to the curb, but not in to the street or over storm drains. From January to September, leaves must be bagged in clear bags and placed at the curb for collection. Crews generally operate on Thursdays and Fridays depending on the weather.

HIGH GRASS/NOXIOUS GROWTH

Report grass higher than 18 inches or any noxious growth to Code Enforcement at Town Hall at 704-824-7964.

ACCESS TO TOWN TRUCK

The Town has trucks available on a first come first serve basis. If you have a home project and need debris hauled away, come by Town Hall and complete a form to release the truck. You cannot place appliances on the truck or mix trash and brush. There is no charge for the first use, but there is a charge each additional time. Please note trucks cannot be used for any contracted work.

BULK ITEM, APPLIANCE, AND YARD WASTE COLLECTION

The Public Works department crew collects discarded household items and yard waste on Mondays, Tuesdays, and Wednesdays. You should place these items at curbside for pickup by **7:00 a.m. on Monday**. Please do not place these items in the street, on vacant lots, or on right of ways. Household discards and yard waste need to be left at curbside in separate piles.

The Public Works Department crews will not pick up any materials or yard waste that is a result from work performed by contractors.

List of items the Town will pick up:

1. Tree limbs less than 6-8 feet long and less than 10 inches in diameter, placed parallel to the road.
2. Bag all grass clippings, pampas grass and small limbs. Do not place on the sidewalk or in the street as this blocks the storm drains.
3. Household appliances (except air conditioners).

The Town crew will not transport dirt, rocks, bricks, shingles or concrete. They will not pick up motor oils, anti-freeze, paint, or hazardous wastes. They will not pick up air conditioners, tires, lawnmowers or propane canisters. Call Gaston County Solid Waste at 704-922-0267 for more information.

RECYCLE INFORMATION

All materials to be recycled must be placed in the provided recycling container. Please make an effort to clean out all materials before placing them in the container. Materials that can be recycled are: newspapers with inserts, magazines, glass food and beverage containers, clear, brown, and green; aluminum and bi-metal cans and plastic beverage containers (HDPE #2 and PETE #1).

**THANKS FOR DOING
YOUR PART TO
HELP WITH THE ENVIRONMENT!**

IMPORTANT TELEPHONE NUMBERS

ALL EMERGENCIES: 911

Police (Communications) 704-866-3300

Town Hall (9:00 a.m. to 5:00 p.m.)

704-824-4337

Police Administration (9:00 a.m. to 5:00 p.m.)

704-824-7964

Fire Department (Non-Emergency)

704-879-4231

Water and Sewer Services (8:00 a.m. to 5:00 p.m.)

704-866-6714

Water Emergencies (After Hours) 704-866-6843

Recreation Department: 704-824-4231

Garbage Collection (Provided by Waste

Management)— 704-853-7853

Public Works Department 704-825-3316

OTHER SERVICES

Animal Control (Provided by Gaston County)

704-922-8677

Cramerton Post Office 1-800-275-8777

Time-Warner Cable 704-864-8327

AT&T 1-888-757-6500

Duke Energy 1-800-777-9898

Public Service Natural Gas 1-877-776-2427

ANIMAL CONTROL

All animals are required to be vaccinated and licensed. Stray animals and leash law violations can be reported to Gaston County Animal Control at 704-922-8677.

TOWN NEWSLETTER

If you would like to receive the Town's monthly newsletter by mail, please contact us at 704-824-4337. The newsletter can be found on our website at www.cramerton.org. The Town also can notify you of upcoming events to your phone and e-mail via Connect CTY. Please call us or visit our website in order to become a recipient of this information.

Pride In Our
Past
Faith In Our
Future

PUBLIC SAFETY

Police services are provided by the Cramerton Police Department. The Cramerton Police Department has twelve full time officers, including a school resource officer, K-9 unit, a tactical element, and Code Enforcement Officer.

Emergency 911

Police are dispatched to calls by the Gaston County Communications Center at **704-866-3300**. Twenty-four hour police service is provided. 911 is reserved for emergency use only.

The Police Department administrative office is open from 9:00 a.m. to 5:00 p.m. Monday through Friday. Copies of crash and investigative reports are available at the Police Department or on line at www.cramertonpd.org, for a minimal fee.

Fire protection service is provided by the Cramerton Fire Department. Dispatching is provided through the Gaston County Communications Center at **704-866-3300**.
Emergency 911.

The Town has a **Class 5 ISO Rating** as determined by the NC Dept. of Insurance. This classification is important in determining your homeowner's insurance costs. Make certain your insurance carrier is aware of the classification. **It can save you money.**

Emergency medical care is provided by Gaston Emergency Medical Services and South Point Lifesaving. If you have a medical **emergency dial 911.**

To reduce false alarms, the Town has passed a burglar alarm ordinance requiring that all business and residential alarms be registered with the Police Department. The false alarm reduction program is administered by the Code Enforcement Officer and he can be reached by calling the police department at 704-824-7964. The alarm registration form as well as a full copy of the alarm ordinance is available at Town Hall or by visiting www.cramertonpd.org.

Some areas in the Town of Cramerton have Belmont or Gastonia mailing addresses. It is important to state when calling for police, fire, or rescue that you live in Cramerton.

UTILITIES

The Town of Cramerton and the City of Gastonia are now partners with the merger of water and wastewater services which created a new regional utility called Two Rivers Utilities (TRU). Two Rivers Utilities will offer the same rates to both communities. For Cramerton residents, this meant instant rate relief with an average reduction of more than 20% depending on usage. For billing questions or to start/stop/or transfer utility service please call 704-866-6714. For any water or wastewater emergencies please call 704-866-6843.

Call 704-866-6714 for utility questions. After hour emergencies please call 704-866-6843. Visit Two Rivers Utilities website at www.tworivers.com

ROLLOUT RECYCLING

Recycling is every other week on your normal collection day. Please contact Waste Management at 704-853-7847 if you have any service issues. If you need a replacement cart please contact Town Hall at 704-824-4337.

Visit Waste Management's website at www.wm.com for further information

MINIMUM HOUSING AND JUNK CARS

The Town's Code of Ordinances minimum housing section requires that homes be kept in a habitable state and must meet certain requirements in order to be occupied. Failure to comply could result in fines or demolition of the dwelling.

Junked, abandoned, or inoperable vehicles could be in violation if the vehicle is not in running condition, cannot pass inspection and does not have a valid tag. If you get a notice concerning a junk car, please remove the vehicle from the property and contact Town Hall. Please do not place these vehicles on the roadway. Junk vehicles are subject to daily fines until removed. The Town may have the vehicle removed at the owner's expense and a lien placed on the property.

TOWN OF CRAMERTON

155 North Main Street

Cramerton, NC 28032

704-824-4337

fax 704-824-8943

www.cramerton.org

CRAMERTON



MISSION STATEMENT

With "Pride in our Past and Faith in our Future", the Town of Cramerton's mission is to earn the respect of all our citizens through our commitment to providing the best possible essential services in the most cost effective and environmentally responsible way, by our conscientious government team devoted to a "citizen first" policy.